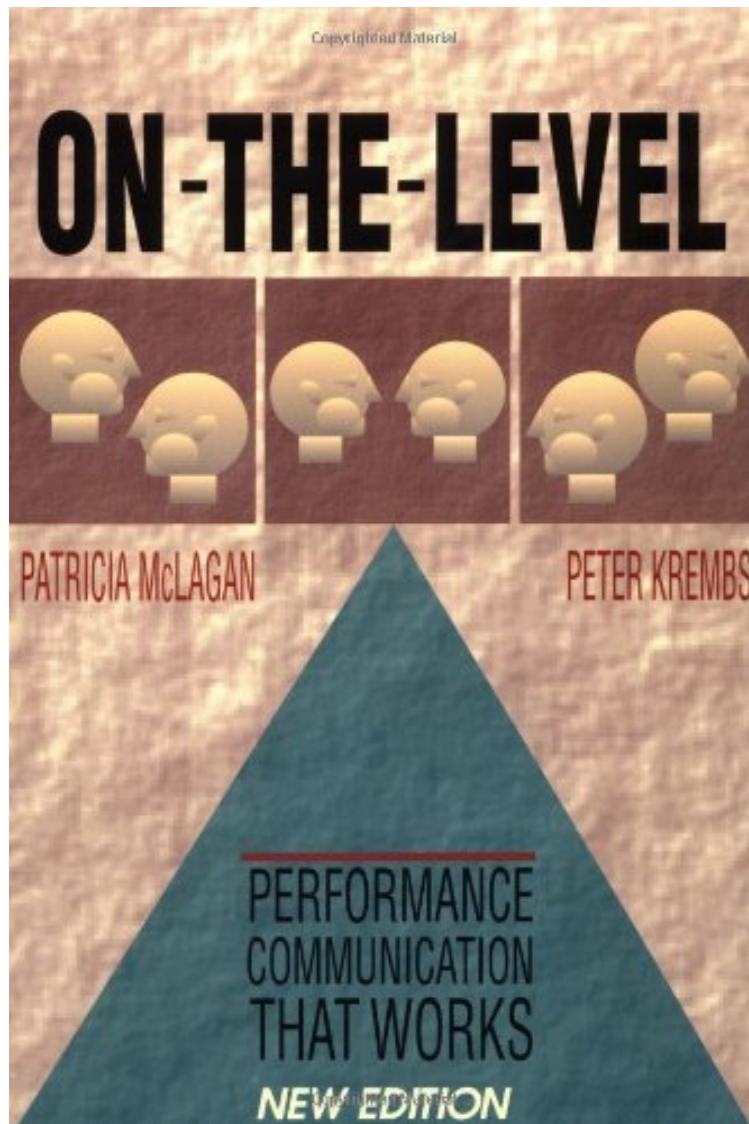


(Ebook pdf) On the Level: Performance Communication That Works

# On the Level: Performance Communication That Works

*Patricia McLagan*

*\*Download PDF / ePub / DOC / audiobook / ebooks*



#2472418 in eBooks 1982-06-27 1982-06-27 File Name: B0026IBVUC | File size: 56.Mb

**Patricia McLagan : On the Level: Performance Communication That Works** before purchasing it in order to gauge whether or not it would be worth my time, and all praised On the Level: Performance Communication That Works:

Aimed primarily at business managers, this text teaches readers the communication skills they need to be able to work together in a way that is honest, respectful, and deliberate. The authors warn about the pitfalls and challenges when defensiveness and egos are given free rein, and give tips for getting back on track after hitting trouble.

From Scientific American "Many performance appraisal plans are well designed yet fail in implementation. Each year we tinker with the mechanics of our performance appraisal process and the teaching of those mechanics...and it fails. With incorporation of the concepts presented in On-the-Level, we can conquer the real problem-poor communication between employee and supervisor. The book presents, in a fun and easy-to-read style, the sensitive "how-to" in becoming an effective partner in all aspects of performance communication." "Giving and receiving candid feedback is probably the toughest job for a manager. While I'll never find it easy, this book has given me enough practical advice so that I am confident I can give feedback and do justice to both the other person and myself." -- Marty Smith, District Manager, HRD, New England Telephone