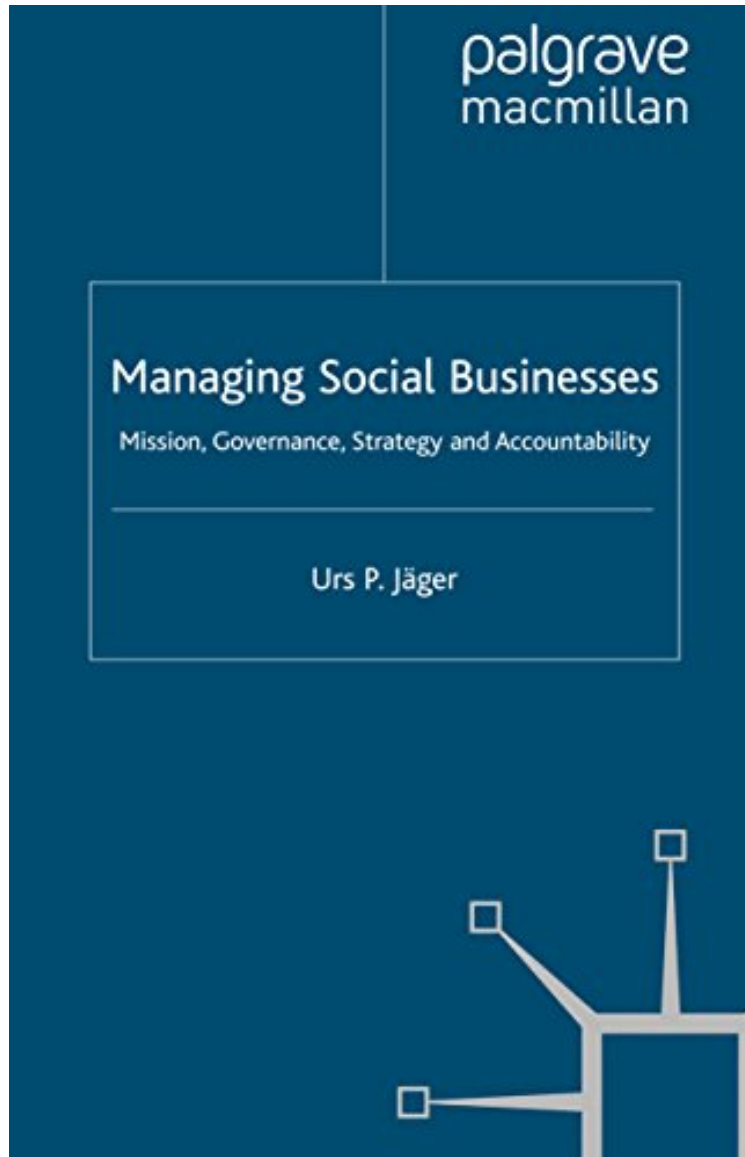


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About the Author URS JAUML;GER received a Ph.D. at the University of St. Gallen, Switzerland. He is Associate Professor and Managing Director of a research centre at the same University. He published articles in leading international journals and four books, teaches at different universities and led many consulting projects in national and international non-profit organizations