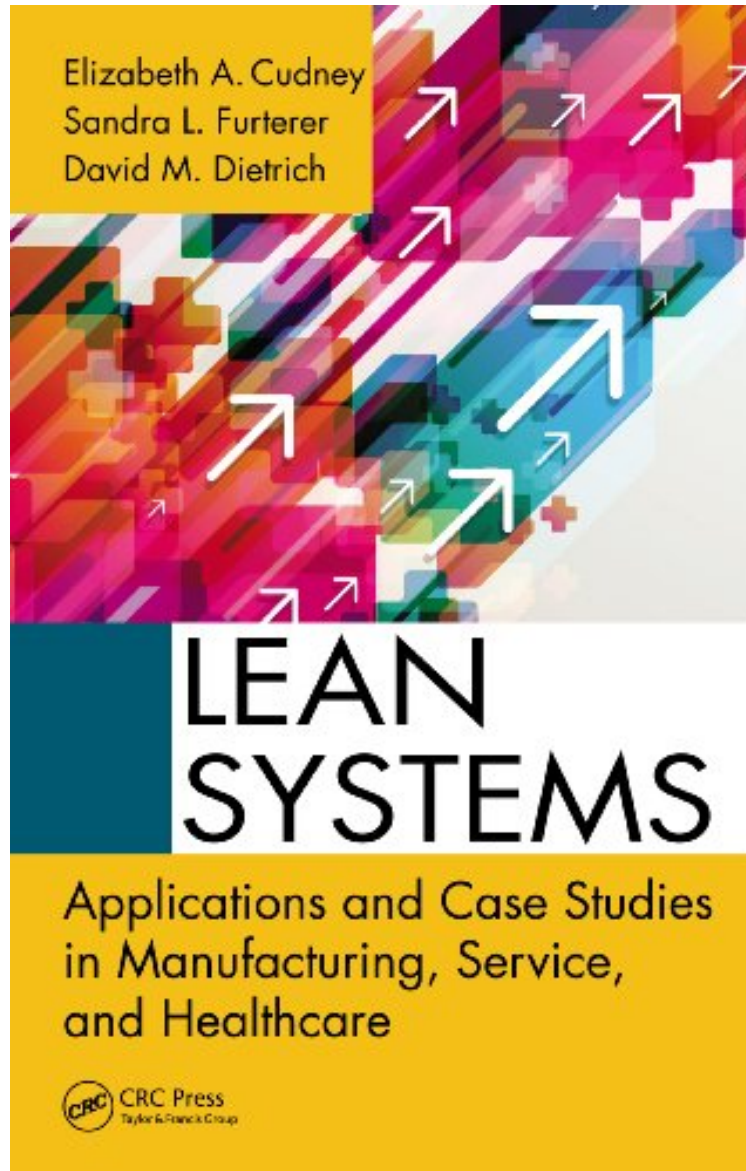


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Lean Systems: Applications and Case Studies in Manufacturing, Service, and Healthcare details the various Lean techniques and numerous real-world Lean projects drawn from a wide variety of manufacturing, healthcare, and service processes, demonstrating how to apply the Lean philosophy. The book facilitates Lean instruction by supplying interactive case studies that enable readers to apply the various Lean techniques. It provides an in-depth discussion of the Lean tools (i.e., VSM, standard work, 5S, etc.) and several real-world case studies and applications of Lean that have shown significant improvement in meeting customer requirements. The case studies follow the Six Sigma framework of Define, Measure, Analyze, Improve, and Control (DMAIC) structure for process improvement. The authors include detailed descriptions of each Lean tool and examples of how each Lean technique was applied to a wide variety of manufacturing, service, and healthcare processes. These in-depth descriptions and cases studies can be used by industry professionals and academics to learn how to apply Lean. They provide a detailed, step-by-step approach to Lean and demonstrate how to integrate Lean tools for process improvement and to sustain improvements. But more than this, the approach taken in this book gives readers the tools to effectively apply Lean techniques.