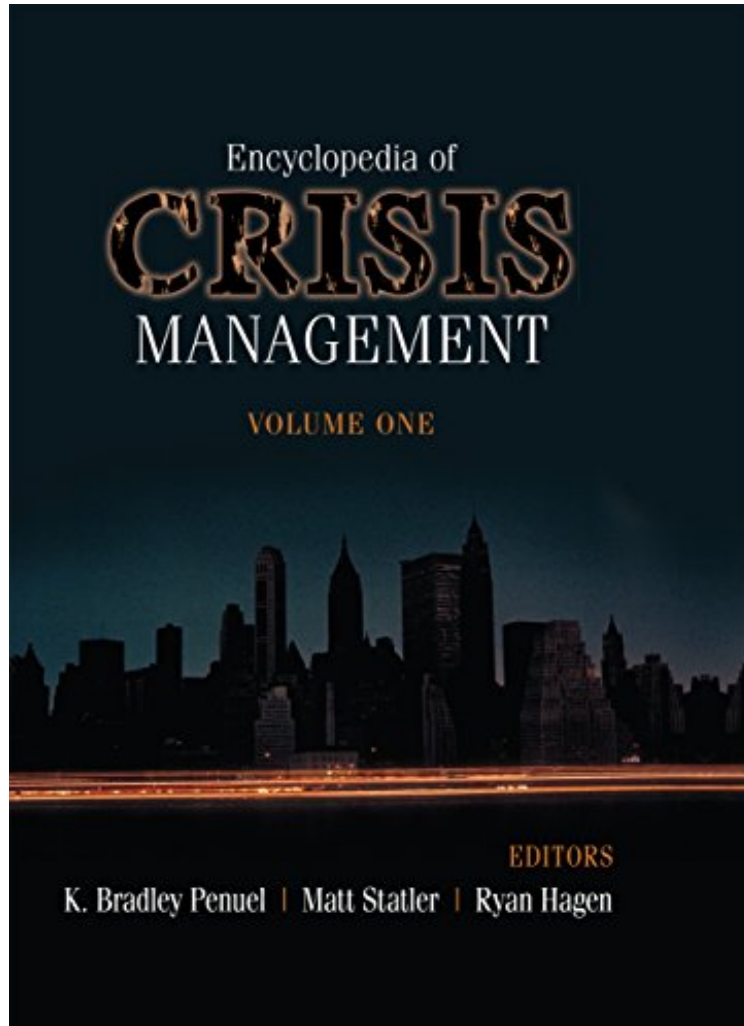


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Encyclopedia of Crisis Management

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From SAGE Publications, Inc : Encyclopedia of Crisis Management before purchasing it in order to gauge whether or not it would be worth my time, and all praised Encyclopedia of Crisis Management:

Although now a growing and respectable research field, crisis management—as a formal area of study—is relatively young, having emerged since the 1980s following a succession of such calamities as the Bhopal gas leak, Chernobyl nuclear accident, Space Shuttle Challenger loss, and Exxon Valdez oil spill. Analysis of organizational failures that caused such events helped drive the emerging field of crisis management. Simultaneously, the world has experienced a number of devastating natural disasters: Hurricane Katrina, the Japanese earthquake and tsunami, etc. From such crises, both human-induced and natural, we have learned our modern, tightly interconnected and interdependent society is simply more vulnerable to disruption than in the past. This interconnectedness is made

possible in part by crisis management and increases our reliance upon it. As such, crisis management is as beneficial and crucial today as information technology has become over the last few decades. Crisis is varied and unavoidable. While the examples highlighted above were extreme, we see crisis every day within organizations, governments, businesses and the economy. A true crisis differs from a "routine" emergency, such as a water pipe bursting in the kitchen. Per one definition, "it is associated with urgent, high-stakes challenges in which the outcomes can vary widely (and are very negative at one end of the spectrum) and will depend on the actions taken by those involved." Successfully engaging, dealing with, and working through a crisis requires an understanding of options and tools for individual and joint decision making. Our Encyclopedia of Crisis Management comprehensively overviews concepts and techniques for effectively assessing, analyzing, managing, and resolving crises, whether they be organizational, business, community, or political. From general theories and concepts exploring the meaning and causes of crisis to practical strategies and techniques relevant to crises of specific types, crisis management is thoroughly explored. Features Benefits: A collection of 385 signed entries are organized in A-to-Z fashion in 2 volumes available in both print and electronic formats. Entries conclude with Cross-References and Further Readings to guide students to in-depth resources. Selected entries feature boxed case studies, providing students with "lessons learned" in how various crises were successfully or unsuccessfully managed and why. Although organized A-to-Z, a thematic "Reader's Guide" in the front matter groups related entries by broad areas (e.g., Agencies Organizations, Theories Techniques, Economic Crises, etc.). Also in the front matter, a Chronology provides students with historical perspective on the development of crisis management as a discrete field of study. The work concludes with a comprehensive Index, which in the electronic version combines with the Reader's Guide and Cross-References to provide thorough search-and-browse capabilities. A template for an "All-Hazards Preparedness Plan" is provided in the backmatter; the electronic version of this allows students to explore customized response plans for crises of various sorts. Appendices also include a Resource Guide to classic books, journals, and internet resources in the field, a Glossary, and a vetted list of crisis management-related degree programs, crisis management conferences, etc.

From Booklist A worthy and skillfully coordinated addition to reference shelves, this timely resource on responses to global crises presses into the nitty-gritty of crisis relief, particularly elements of water pollution, wildfire, and nuclear proliferation. The overview of such rescue agencies as WHO, Salvation Army, Catholic Relief Services, FEMA, and Red Cross and Red Crescent helps to provide the user with an understanding of the unthinkable; from avalanches, blizzards, and volcanic eruptions to infections and mass fatalities. Entries covering the specifics of crimes; such as looting, ethnic cleansing, hijacking, weapons trafficking, and war crimes; serve to enlighten the reader to felonious behaviors that compound the vulnerabilities of the poor and defenseless. Case studies, such as the Marmara earthquake and deforestation in Indonesia, reveal weaknesses in authorities and public agencies and lapses in planning for mass evacuation and coordination of agencies. Primary and secondary indexing guides the reader to vital concerns, from the breakdown of bureaucracy and outbreaks of pandemics to peacekeeping and the establishment of emergency-operations centers. A vital addition to public, academic, and civic reference shelves, this set promises essential information to communities before, during, and after catastrophes. --Mary Ellen Snodgrass "This encyclopedia features 385 alphabetical entries.... This resource excels in examining crisis management from multiple perspectives and reflects a wide variety of mitigation approaches.... it is a good introductory source to a growing and increasingly vital field of study... Summing Up: Recommended. Lower-division undergraduates, general readers." (C.A. Sproles 2013-08-01) "A worthy and skillfully coordinated addition to reference shelves, this timely resource on responses to global crises presses into the nitty-gritty of crisis relief... Entries covering the specifics of crimes... serve to enlighten the reader to felonious behaviors and compounds the vulnerabilities of the poor and defenseless.... A vital addition to public, academic, and civic reference shelves, this set promises essential information to communities before, during and after catastrophes." (Mary Ellen Snodgrass 2013-08-01) "... As crisis management is a relatively new subject area this encyclopedia will prove to be a useful tool in gaining an understanding of the various topics. Given the number and length of the entries, the content is also robust..." (Barbara J. Mann Emerald Group Publishing Limited 2014-01-01) "This encyclopedia features 385 alphabetical entries.... This resource excels in examining crisis management from multiple perspectives and reflects a wide variety of mitigation approaches.... it is a good introductory source to a growing and increasingly vital field of study... Summing Up: Recommended. Lower-division undergraduates, general readers." (C.A. Sproles 2013-08-01) "A worthy and skillfully coordinated addition to reference shelves, this timely resource on responses to global crises presses into the nitty-gritty of crisis relief... Entries covering the specifics of crimes... serve to enlighten the reader to felonious behaviors and compounds the vulnerabilities of the poor and defenseless.... A vital addition to public, academic, and civic reference shelves, this set promises essential information to communities before, during and after catastrophes." (Mary Ellen Snodgrass 2013-08-01) "... As crisis management is a relatively new subject area this encyclopedia will prove to be a useful tool in gaining an understanding of the various topics. Given the number and length of the entries, the content is also robust..." (Barbara J. Mann Emerald Group Publishing Limited 2014-01-01)